Easy Read – Zero Tolerance

Violence, Abuse, Neglect and Exploitation

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| **Help with solid fill** | This document shows how Able Disability Services **prevents or manages** violence, abuse, neglect and exploitation. |
| Comment Like with solid fill | You have **the right** to enjoy a life **free from violence, abuse, neglect and exploitation**. |
| Care with solid fill | **You should always feel safe** when receiving supports from us**.**If you **feel unsafe**, tell Able Disability Managing Director immediately. |
| Clenched Fist with solid fill | **Violence** is when someone **hurts you physically** (like hitting, punching or slapping you). |
| Crying face with solid fill with solid fill | **Abuse** is when someone **mistreats you** and hurts your body or your feelings. |
| Inpatient with solid fill | **Neglect** is when someone is **not caring for you or helping you** how they are supposed to. |
| Thumbs Down with solid fill | **Exploitation** is when someone is taking **advantage of you**. |
| No sign with solid fill | Able Disability Services **does not allow** anyacts of violence, abuse, exploitation or neglect towards you. |
| Care with solid fill | It is our **responsibility to protect you** and **keep you safe**. |
| Boardroom with solid fill | We want you **to tell us if someone hurts you** or **does not feel safe with someone**. |
| Users with solid fill | If you do not feel comfortable telling us, **you should tell someone you trust,** like your:* mum or dad
* brother or sister
* support worker.
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| Judge male with solid fill | Or you can get help from a **professional, independent advocate**. |
| Chat with solid fill | We can **help you find** an advocate if you want. Ask our Able Disability Managing Director for help. Call 0418 148 531  |
| Speaker phone with solid fill | You can also get help by calling the **National Disability Abuse Hotline** on **1800 880 052.** |
| Document with solid fill | To **keep you safe**, we will:* make sure our **staff follow the rules**
* **train staff** on how to help you
* keep your **information private.**
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| Two Men with solid fill | Able Disability Services will always:* **support you** if something terrible happens
* **call the police** if we need to.
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| Chat with solid fill | Wewill always:* **listen to you** or your advocate
* provide you withthe **support you need**
* **keep you updated** on what is going on.
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| Speaker phone with solid fill | If you are not happy with how we are helping you tell the **NDIS Commission:** Call **1800 03 55 44** Go **online www.ndiscommission.gov.au** |